

CONSOLIDATED NON-FINANCIAL STATEMENT

DRAWN UP AS PER LEGISLATIVE DECREE 254/2016

FOR THE YEAR 2020



1. Letter of the Chairperson of the Control, Risks and Sustainability Committee

GHC's mission has always been to care for the health and safety of its patients by efficiently and innovatively strengthening the role of the accredited private sector within Italy's national health system, to be achieved within the framework of sustainable growth viewed as "development aimed at meeting the needs of the current generation without compromising the ability of future generations to meet their needs". Due to the notorious pandemic, 2020 was a challenging year for various sectors of the economy, but the health sector undoubtedly had to face complex situations, from which the GHC Group was not spared. It was an occasion in which sustainability, more than ever before, played a fundamental role, offering an opportunity to evaluate how best to manage the business within a system that found itself (without warning) in a situation where efficiency and quality of service needed to be assured, with the rigour required by the historic moment in time, along with an ability to consider patients holistically from a physical, psychological and social standpoint, with their feelings and knowledge, while also not failing to consider the protection of its own operational and non-operational healthcare personnel.

In responding to the pandemic situation, GHC continued to pursue its commitments to consolidating the Group's culture with regard to ESG issues, with active participation by Governance and the affected stakeholders, in order to update the "Materiality Matrix" and the position of material topics, by taking steps designed to identify, within the profound transformation of Italy's national health system in which GHC operates, the right opportunities for creating social and economic value through culture, vision and an ability to take advantage of opportunities through medium and long-term performance plans based on four pillars: safety, quality services, the environment, and cost efficiency. As ever, these plans are designed to put GHC to the test while complying with our guiding principle: "Health Is Your Most Valuable Asset."

Accordingly, in the area of sustainability, in continuity with what it began in 2019 GHC has also decided to continue looking ahead and taking a path that seeks to make corporate social responsibility not only a set of indicators enabling compliance with the regulations, but also, and above all, a complementary approach to value creation in the short, medium and long term.

Important projects were already completed in 2020, such as the integration of non-financial risks into the ERM model, while others were launched, including those aimed at improving the ESG rating of Standard Ethics Ltd.

Further commitments were thus made to move ahead with the project "from the NFS" to its own "multicapital transformation", which the GHC Group seized as an important opportunity. In 2021 we hope to consolidate the following areas: the involvement of internal and external stakeholders, the senior management team's awareness of the potential possessed by non-financial elements through specific and concrete initiatives, and the BoD's increasing "acceptance" of its responsibility with regard to the business and the creation of a sustainable strategy, in line with the Self-Governance Code for 2021, continuing sustainability projects and undertakings for 2021-2023 that will enable the Group to take a further step towards creating sustainable value.

**The Chairperson
Control, Risks and Sustainability Committee
Ms. Franca Brusco**